# THE DIGITISATION OF AN ENERGY SALE

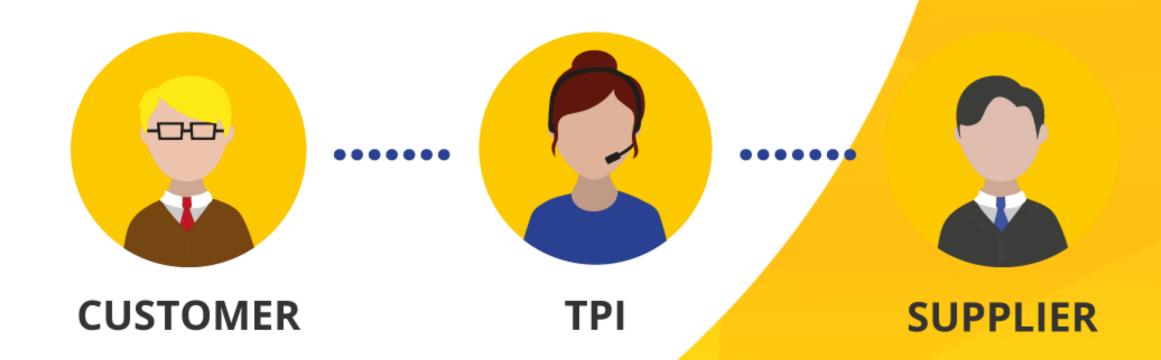
Spencer Clarkson | CEO, UD Group

#### **WHO WE ARE**

- B2B energy hub
- Open and transparent marketplace for B2B Energy Suppliers and Brokers
- Enable a Trade through key channel touch-points
- End-to-end connected solution



#### THE LANDSCAPE ... HAS BEEN ON A DIGITAL JOURNEY



... WHICH HAS CREATED CHALLENGES TO SOLVE



# **CHALLENGE 1 – COST SAVINGS**

- Reduced overheads
- Automation
- Deal in day
- Customer Service



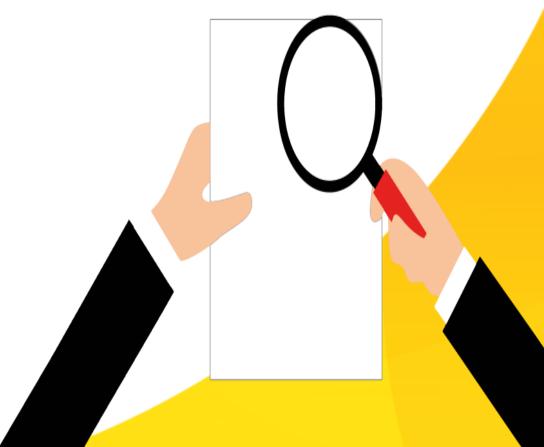


## **CHALLENGE 2 - COMPLIANCE**

- Meter lookups
- DocuSign

Audit







### **CHALLENGE 3 - RISK**

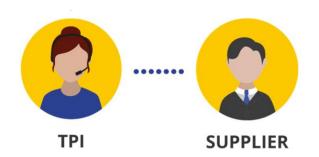
- Credit checks
- Instant response
- Live sale status





### **CHALLENGE 4 – NEW PRODUCTS**

- Go-to-market
- Tracking adoption
- Sales growth







## **CHALLENGE 5 - CONNECTIVITY**

- Digital anywhere, any time
- Integration of key systems
- Touch-points
- Agile/rate of change









- SMETs
- Electric vehicles

